

INTERVIEWS

Management is responsible for ensuring their team is working in a food-safe manner and one way to ensure that is by using interviews.

What if you could master interview skills that will help you evaluate your team's competencies and observe how they implement food safety skills?

This online course teaches the difference between training and competency-based programs and then walks you through how to create a plan and to conduct effective interviews.

THIS TRAINING WILL HELP YOU:

- Understand the competency model.
- Know how to interview your team and monitor competencies.
- Identify areas to improve upon.
- Build confidence in answering questions.
- Master interview skills that will help you be better at managing food safety.

LESSON TOPICS:

- The Competency Model
- Applying the Model
- Auditing a Competency Model
- Interviewing



1 HOUR OF
COURSE CONTENT



SELF-PACED



EASY TO LEARN



QUALITY MANAGERS
MANAGEMENT TEAM

